



**BUSINESS AND ILLICIT DISCHARGE STORMWATER INSPECTOR TRAINING
WORKSHOP**

Evaluation Summary

Number of Attendees: **38**
Number of Evaluations: **25**

South San Francisco, CA

Thursday, June 13, 2024

1. Municipal Regional Permit: Provision C.4, C.5 and Beyond – Kristin Kerr, EOA, Inc.

Very Useful **25**

Somewhat Useful **0**

Not useful **0**

Comments:

- Excellent presentation
- Great for new inspectors
- Great review and update, good pace, lots of examples and appreciate that the recording will be available
- Great for knowing background information

2. Moderate PCBs Control Program – Lisa Sabin, EOA, Inc.

Very Useful **23**

Somewhat Useful **2**

Not useful **0**

Comments:

- Would like to hear more about which sites will be regulated
- Helpful
- Good to know what is coming up
- Great information on PCBs, thank you for the fact sheet and resources
- Explained the deliverables and steps well to implement the program

3. Inspector Resources – Kristin Kerr, EOA, Inc.

Very Useful **25**

Somewhat Useful **0**

Not useful **0**

Comments:

- Great for new inspectors
- Great information, very direct to the point

4. Group Exercises

Very Useful **24**

Somewhat Useful **1**

Not useful **0**

Comments:

- More time to chat and collaborate with other staff
- I liked comparing enforcement and what people require
- This is the most useful part of the training, more of this would be great
- Nice to interact and learn what others do
- Great discussion
- I like hearing the different approaches each city takes
- Good group discussion, enjoy hearing from other cities and how other agencies handle inspections

5. **Did this training meet your expectations?** Yes 25 No 0

6. **What parts of the training were most useful to you?**

- Pictures and resources
- PCB presentation (3)
- Group exercises (7)
- Group discussion of sites clean ups/inspections
- The group project of the case studies were most useful because got to hear different opinions from inspectors.
- The collaborative case study discussion helped me understand what else needs to be applied to my own ideas.
- Resources (3)
- PCB presentation, C4/C5 presentation, and group exercises
- Really direct and to the point; no fluff group work is annoying, but overall, very useful to hear from other cities.
- The resources presentation provided me with the proper contacts to receive proper guidance in the future
- Workshops
- All

7. **What would have made this training more useful?**

- It was great as is
- More time
- More information on situational instances
- More group case studies, definitely the best and most useful
- Additional case studies, field exercises
- More case studies
- Go a little more in depth
- I appreciate the overall directness and comprehensive information provided; discussing pictures/examples as a large group could be better so that we work through more examples.
- Lunch
- Breaks every hour and more networking time (2)
- Go over SMARTS, just on how to find a business/SWPPP

- Recording for future staff training

8. What topics would you recommend for a future training?

- Reporting for inspectors, necessary record keeping, a case study
- Hazardous Waste, Industrial General Permit
- Responding to spills, who to contact
- New programs
- IDDE cases
- Enforcement
- All topics
- C.6 construction site inspections and enforcement
- Annual Report common issues for CII reporting
- More detailed inspections, beginners and intermediate levels of training
- Topics covered were all beneficial
- Current updates, more examples of actual versus potential discharge violations
- Examples of BMPs
- More of the water and wastewater cases to hear the inspector's opinion and how they handle the situations.

9. Which of the following training formats do you prefer? In-person 22 Virtual 0

10. General Comments?

- Workshops helps improve practices in the field
- Great job
- Thank You for the food/coffee
- Thanks (3)
- Wish it were longer
- Love the snacks
- Outstanding training, loved the snacks and coffee
- Great training, Thanks
- Great openers