

# **Overview**

2012 – 1,746 2015 - 1,534

2013 - 1,650 2016 - 1,242

2014 – 1,650 2017 - 865



# Prior to 2014

- Prior to 2010 City staff picked up illegal dumping
  - When reported or seen by staff
- 2011 New Solid Waste Franchise Agreement
  - Abandon waste pickup provided by hauler
    - Prior to Agreement City picked up debris
- 2012 1,746 reported locations of illegal dumping
  - Started recording all locations
    - Date, address

# Prior to 2014

- 2013- 1,650 locations (1,650) of illegal dumping reported
  - Quarterly sorted list by address
  - Determined location with highest volumes of illegal dumping
  - Called Recology verified if there was a Bulky Item
     Pickup
  - Called contact person on account regarding responsibility

## **Enhanced Efforts**

- 2014 Purchased seven cameras late in year
- 2015 Placed cameras in areas of high activity





# **Camera Results**

### **Studio Circle**

- Reports of Activity
  - -2015-32
  - -2016-12
  - -2017-2

### Kingston

- Reports of Activity
  - 2015 -16
  - -2016-8
  - -2017-0



# 2016 – Established Protocols

- Go to the location
- Verify the address and type of debris
- Take dated photo
- Contact Recology
  - Verify if there is a bulky item pickup
- Record
  - Date, location, debris
  - Sort quarterly by address
- Determine possible responsible party



# 2016 - Established Protocols(cont.)

- Notice to Abate
  - City Attorney approved form notice
  - Sent to property owner
  - Details location and violation
  - Includes Code section of violation
  - Dated photo of debris
  - Provides City contact information

#### 5/16/2017

#### NOTICE OF ORDER TO ABATE A PUBLIC NUISANCE

John Doe 100 Anywhere St San Mateo Ca 94401

Dear Property Owner:

The following condition exists on your property located at 100 Anywhere St. APN: 000-000-000 At the above-mentioned address, couches from your property was place on the sidewalk and is encroaching in the public right of way along Kingston and is restricting public access.

This condition is in violation of the following section of the City of San Mateo Municipal Code:

Section 7.16.030 (d) "Public Nuisances"

Subsections (d) "Obstructions, impediments, or excavations that interfere with the ordinary use by the public of any street, way, or sidewalk except when and as permitted pursuant to this code.

Section 17.08.020 "Placing Certain Objects in the Public Right-of-way Prohibited".

No person shall place or cause to be placed, anywhere upon any public way, right-of-way, street, or sidewalk, and no person owning, occupying, or having the control of any premises shall suffer to remain in front thereof, upon any sidewalk, in the public right-of-way, of the half of the street or way next to such premises any appliances, furniture, bench, inoperable vehicles, boats, machinery, foods, merchandise, implement box, debris box, mailbox, or other object, which shall be an obstruction for more than one hour at a time.

Removing all of these items out of the public right of way would abate this condition. If appropriate measures are not taken by May 19, 2017 we will issue an administrative citation with a fee of \$100. You will be subject to additional citations and administrative fees ranging from \$200.00 to 500.00 if the violation is not corrected.

If you have any questions regarding this matter, please feel free to contact me at (650) 522-7329 or by email at rkasper@cityofsanmateo.org.

Sincerely,

Ron Kasper Recycling Coordinator

Attachment – Ordinance 7.16.030 (d)
cc: Caio Arellano, Assistant City Attorney
Roxanne Murray, Recycling Project Coordinator
Chron/File

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# 2016 - Established Protocols(cont.)

- Includes Recology contact information for bulky item pickup
- 72 hours to abate
  - From the date letter is mailed
- Copied to City Attorney
- Staff follows up on established date
  - If violation is abated, no further action is required
  - Property owner contacts City
    - City works with owner to establish next steps
    - Offers assistance

# Protocols (cont.)

- 80% of time property owner takes responsibility for the removal of the debris
- City takes responsibility when no responsible party found
  - Recology or city crew picks up debris
- Violation is not abated and no contact has been made with the City
  - Violation is turned over to Code Enforcement
     Manger

# Code Enforcement Role

# No response to Public Works

- Public Works will forward to Code Enforcement those cases that have continued to be a nuisance or have not responded to their enforcement efforts
- Code Enforcement will open an Code Enforcement Case and issue a Final Notice to Abate to the property owner of record.

### No response to Code Enforcement

Assigned Code Enforcement
 Officer will begin
 Administrative Citation
 Process.



### Behavior continues

2014 - 1,650 locations

2015 - 1,534

2016 - 1,242

2017 - 856



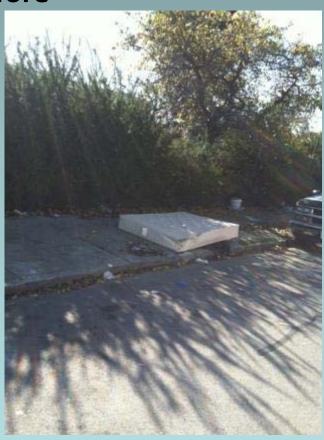
### Progress

791 fewer locations in 2017 than 2014 where City took responsibility for removal of debris



# Tilton and Amphlett

### **Before**



### **After**



# **Lessons Learned**

### Worked

- Designated staff
- Recording by date and address all locations
- Funding
- Support of City Attorney,
   Code Enforcement and
   upper management
- Written notice
- Property owner buy in

### **Did Not Work**

- Just picking it up
- Phone calls
- No follow through
- Moving cameras
- Signage
- No property owners engagement

# **Next Steps**

- More cameras
- Additional resources
- Community engagement



ZERO TOLERANCE for littering & dumping Keep our neighborhood beautiful

- I will never litter or dump on our streets.
- 2. I will keep my street clean.
- 3. I will report dumping and graffiti.
- I will report clogged storm drains.
- I will ask my neighbors to take the pledge!

Signed,



(650) 595-3900 Recology Schedule free curbside pick ups for bulk items twice a year.

(650) 522-7300 Public Works
Report illegal dumping or clogged
storm drain. Request shopping cart
retrieval.

(650) 522-7150 Code Enforcement Report dumping on private property.

(888) 886-0766 Report Graffiti or download the mySanMateo app.

Join HANCSM to stay informed www.hancsm.wordpress.com



# Conclusion

 MORE COMMUNITY INVOVEMENT

CONTINUED
 CAMERA FUNDING

CONTINUED
 PROPERTY OWNER
 INVOLVMENT