

# City of San Mateo Illegal Dumping Program

May 30, 2018





# Overview

2012 – 1,746

2015 - 1,534

2013 – 1,650

2016 – 1,242

2014 – 1,650

2017 - 865



# Prior to 2014

- Prior to 2010 City staff picked up illegal dumping
  - When reported or seen by staff
- 2011 – New Solid Waste Franchise Agreement
  - Abandon waste pickup provided by hauler
    - Prior to Agreement City picked up debris
- 2012 – 1,746 reported locations of illegal dumping
  - Started recording all locations
    - Date, address

# Prior to 2014

- 2013- 1,650 locations (1,650) of illegal dumping reported
  - Quarterly sorted list by address
  - Determined location with highest volumes of illegal dumping
  - Called Recology verified if there was a Bulky Item Pickup
  - Called contact person on account regarding responsibility

# Enhanced Efforts

- 2014 - Purchased seven cameras late in year
- 2015 - Placed cameras in areas of high activity



5/18/2018 11:43:43 PM





# Camera Results

## Studio Circle

- Reports of Activity
  - 2015 – 32
  - 2016 – 12
  - 2017 – 2

## Kingston

- Reports of Activity
  - 2015 -16
  - 2016 – 8
  - 2017 – 0



# 2016 – Established Protocols

- Go to the location
- Verify the address and type of debris
- Take dated photo
- Contact Recology
  - Verify if there is a bulky item pickup
- Record
  - Date, location, debris
  - Sort quarterly by address
- Determine possible responsible party





# 2016 – Established Protocols(cont.)

- Notice to Abate
  - City Attorney approved form notice
  - Sent to property owner
  - Details location and violation
  - Includes Code section of violation
  - Dated photo of debris
  - Provides City contact information

5/16/2017

## NOTICE OF ORDER TO ABATE A PUBLIC NUISANCE

John Doe  
100 Anywhere St  
San Mateo Ca 94401

Dear Property Owner:

The following condition exists on your property located at 100 Anywhere St. APN: 000-000-000  
At the above-mentioned address, couches from your property was place on the sidewalk and is encroaching in the public right of way along Kingston and is restricting public access.

This condition is in violation of the following section of the City of San Mateo Municipal Code:

- Section 7.16.030 (d) "Public Nuisances"
- Subsections (d) "Obstructions, impediments, or excavations that interfere with the ordinary use by the public of any street, way, or sidewalk except when and as permitted pursuant to this code.
- Section 17.08.020 "Placing Certain Objects in the Public Right-of-way Prohibited".

No person shall place or cause to be placed, anywhere upon any public way, right-of-way, street, or sidewalk, and no person owning, occupying, or having the control of any premises shall suffer to remain in front thereof, upon any sidewalk, in the public right-of-way, of the half of the street or way next to such premises any appliances, furniture, bench, inoperable vehicles, boats, machinery, foods, merchandise, implement box, debris box, mailbox, or other object, which shall be an obstruction for more than one hour at a time.

Removing all of these items out of the public right of way would abate this condition. If appropriate measures are not taken by May 19, 2017 we will issue an administrative citation with a fee of \$100. You will be subject to additional citations and administrative fees ranging from \$200.00 to 500.00 if the violation is not corrected.

If you have any questions regarding this matter, please feel free to contact me at (650) 522-7329 or by email at [rkasper@cityofsanmateo.org](mailto:rkasper@cityofsanmateo.org).

Sincerely,

Ron Kasper  
Recycling Coordinator

Attachment – Ordinance 7.16.030 (d)

cc: Caio Arellano, Assistant City Attorney  
Roxanne Murray, Recycling Project Coordinator  
Chron/File

Q:\pw\PWENG\Murray\illegal dumping\Sample Letter\Sample Letter.doc

# 2016 – Established Protocols(cont.)

- Includes Recology contact information for bulky item pickup
- 72 hours to abate
  - From the date letter is mailed
- Copied to City Attorney
- Staff follows up on established date
  - If violation is abated, no further action is required
  - Property owner contacts City
    - City works with owner to establish next steps
    - Offers assistance

## Protocols (cont.)

- 80% of time property owner takes responsibility for the removal of the debris
- City takes responsibility when no responsible party found
  - Recology or city crew picks up debris
- Violation is not abated and no contact has been made with the City
  - Violation is turned over to Code Enforcement Manager



# Code Enforcement Role

## **No response to Public Works**

- Public Works will forward to Code Enforcement those cases that have continued to be a nuisance or have not responded to their enforcement efforts
- Code Enforcement will open an Code Enforcement Case and issue a Final Notice to Abate to the property owner of record.

## **No response to Code Enforcement**

- Assigned Code Enforcement Officer will begin Administrative Citation Process.



- Behavior continues

2014 – 1,650 locations

2015 – 1,534

2016 – 1,242

2017 – 856



- Progress

791 fewer locations in 2017 than 2014 where City took responsibility for removal of debris



# Tilton and Amphlett

**Before**



**After**





# Lessons Learned

## Worked

- Designated staff
- Recording by date and address all locations
- Funding
- Support of City Attorney, Code Enforcement and upper management
- Written notice
- Property owner buy in

## Did Not Work

- Just picking it up
- Phone calls
- No follow through
- Moving cameras
- Signage
- No property owners engagement

# Next Steps

- More cameras
- Additional resources
- Community engagement

<p>I pledge to  NORTH CENTRAL</p> <p>ZERO TOLERANCE for littering &amp; dumping Keep our neighborhood beautiful</p> <ol style="list-style-type: none"><li>1. I will never litter or dump on our streets.</li><li>2. I will keep my street clean.</li><li>3. I will report dumping and graffiti.</li><li>4. I will report clogged storm drains.</li><li>5. I will ask my neighbors to take the pledge!</li></ol> <p>Signed, </p>	<div><p>(650) 595-3900 Recology Schedule free curbside pick ups for bulk items twice a year.</p><p>(650) 522-7300 Public Works Report illegal dumping or clogged storm drain. Request shopping cart retrieval.</p><p>(650) 522-7150 Code Enforcement Report dumping on private property.</p><p>(888) 886-0766 Report Graffiti or download the mySanMateo app.</p><p>Join HANCSM to stay informed <a href="http://www.hanccsm.wordpress.com">www.hanccsm.wordpress.com</a> <small>www.hanccsm.com/hanccsm</small></p></div>
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# Conclusion

- MORE COMMUNITY INVOLVEMENT
- CONTINUED CAMERA FUNDING
- CONTINUED PROPERTY OWNER INVOLVEMENT