


# Stormwater Inspection Case Study

City of San Mateo - Environmental Services

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## Location: Target

Part of the Bridgepointe Shopping Center in San Mateo

Combined  
pretreatment/stormwater  
inspection

Busy shopping center, with a fire  
lane behind the building

Parcel owned by Targets Parent  
Co.



# Background:

## 2015 Inspection:

Trash handling violation

Required to contain trash  
accumulating behind the store.

Followup – unsatisfactory.

Escalated to Notice of Violation

Resolved within 10 business days

High-priority for future inspections






## Takeaways and challenges moving forward

- With the multiple managers and large staff, the message had not been adequately communicated to all necessary employees
- There is a Property Management Company – but Target maintains their own parking lot
- Target did not have staff time dedicated to maintaining this area
- Established a Corporate H.Q. contact person. But that has also changed since 2015 (and may change again soon)

## 2017 Inspection:




- Same trash-handling issue as 2015
- Materials near the receiving area area being stored outdoors
- Packaging materials left
- Trash blowing to nearby drainage ditch
- Slightly worse condition than 2015



# Enforcement and requirements

- Level of enforcement?
- **Required actions?**
- Who receives?



## Resolution (for 2017)

- NOV Issued, requiring
  - Store all materials indoors, or within enclosed containers. No storage of materials or good will be permitted outdoors.
  - Clean all loose trash and debris from area, and dispose of properly
- Followup: Unsatisfactory. Citation (\$365) and Failure to Comply issued
  - Headquarters Point of Contact received Citation
- Satisfactory resolution within 10 business days



## Lessons Learned

- Include HQ in all enforcement notices, from Written Warning on.
- Establish contact with individual who oversees outdoor cleaning during initial inspection
- Require they enter a contract agreement with a third party to clean regularly clean the property
- Consider requiring signage behind the store notifying all employees of requirements
- Other things to consider going forward?

February 2018 –  
better, but not quite  
there yet

